



**SmartReceipt Subway Installation Guide -  
For STAR TSP600 & STAR TSP700 Series Printers**

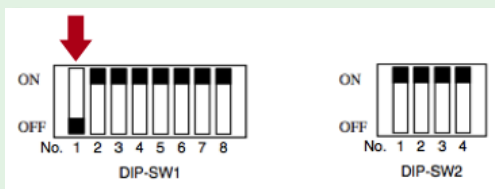
**Version 1.0**

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To enable SmartReceipt for the **Star TSP 600 & 700 Series printers**, a hardware setting on the printer will need to change. This setting change, as described in **Steps 1- 6 below** will configure the Star printer to emulate an Epson receipt printer.

1. Turn off the receipt printer.
2. Turn over the Star printer and unscrew the small, plastic panel on the underside of the printer.
3. Flip switch #1 on Dip Switch 1 (DIP-SW1) to the off position (See Figure 1).



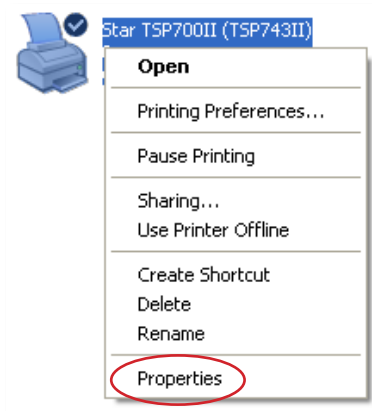
**Figure 1**

4. With the printer still turned off, hold down the 'Feed Button' on the front of the printer and **turn the printer on** at the same time. A printer diagnostic sheet will print out.
5. On the printer diagnostic sheet, find the section 'Dip Switch 1 Detail.' Confirm that the receipt printer is set to **Emulation: ESC/POS\***.
 

*\* Your receipt printer is now in 'Epson Emulation Mode.' It must remain in this mode for SmartReceipt to work. If you need to revert back to 'Star Line Mode' simply switch dip switch 1 back to the 'on position.'*
6. Turn the printer off and ensure the plastic panel on the bottom of the printer is screwed back in. Turn the printer back on.

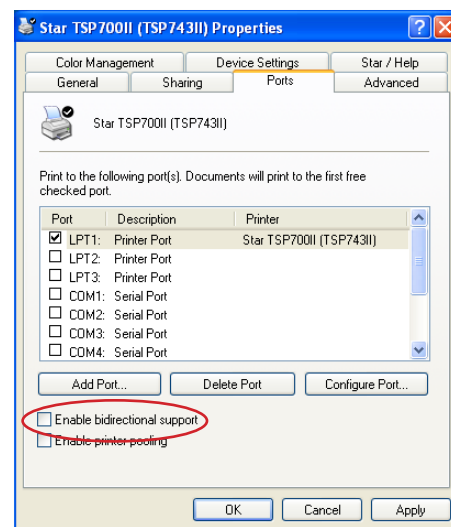
7. Login to Windows as the Owner on the Point of Sale. From the Desktop, click **Start > Settings > Printers and Faxes**.
8. Right-click on the name of the receipt printer and click Properties.

*\* To identify the receipt printer, refer to step 18 and select the printer as originally listed in the Printer-ID Receipt#1 field in Sub Shop 2000™.*



**Figure 2**

9. Click on the Ports tab.
10. Uncheck 'Enable bidirectional support' and click OK. (See Figure 3)



**Figure 3**

11. Plug in the USB flash drive that contains the SmartReceipt installer, or download the installer from:

<https://install.receipt.com/subway>

12. Double-Click smartreceipt\_4.0.exe. Click **Run** and then **Install** to begin the installation.

13. After the installation is complete, the SmartReceipt user interface will open automatically.

Click on the field entitled 'Store Number' and type the store number\* for which the installation is taking place. Click **Save Store Number** and then **OK**.

\* If you are installing SmartReceipt at a store with more than one register, append the letter 'b' to the store number on the second register. (ex: the first register would use Store Number 1234 and the second register would use 1234b.)

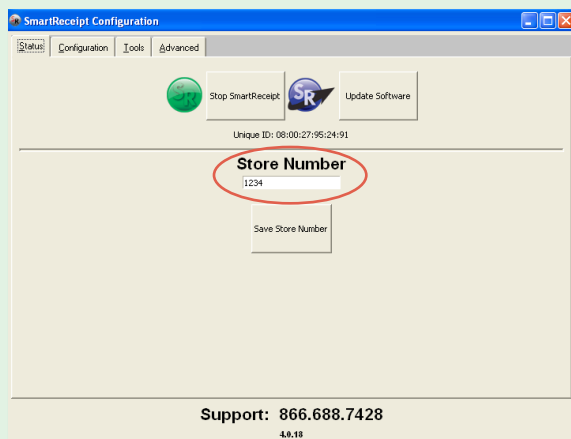


Figure 4

14. Click on the Configuration tab at the top of the window.
15. From the drop down entitled 'Select the Windows Printer Name,' select the name of the receipt printer.

16. From the drop down entitled 'Printer Brand and Model,' select the model of your receipt printer.

\* On most Star Printers, this can be found on the front of the printer. If not, the model can be found on a label on the bottom of the receipt printer.

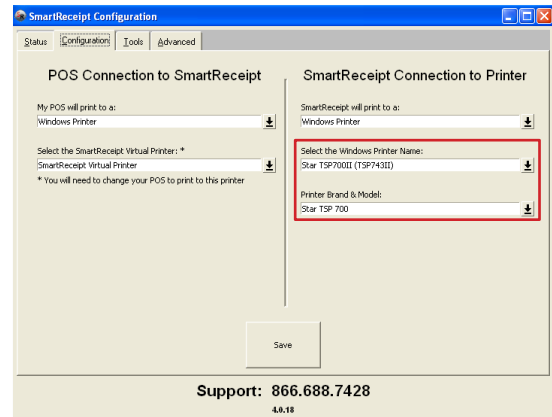


Figure 5

17. Open Sub Shop 2000™. (Manager password required for steps 17-19)

Go to: **Manager Tasks > Files > Store Control > Printing Defaults.**

Ensure that the box for 'Print Sale Receipt?' is checked and the box for 'Paper Saver Receipts' is NOT checked. Click **OK**.

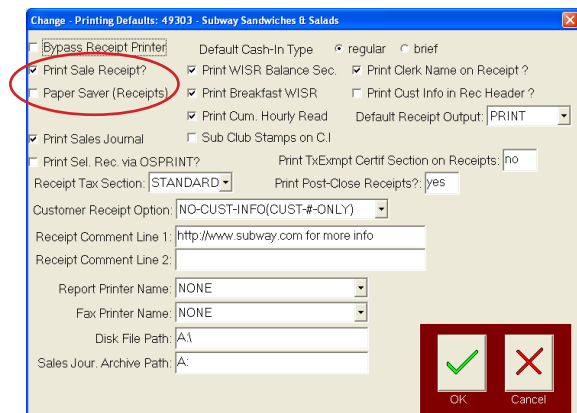
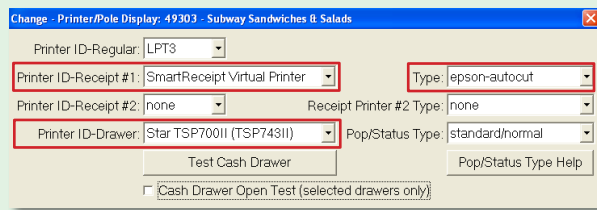


Figure 6

- 18.** Go to: **Manager Tasks > Files > Store Control > Printers / Pole Disp.**

From the drop down entitled, 'Printer-ID Receipt #1,' select **SmartReceipt Virtual Printer**.

- 19.** In the top right corner of the window, change the 'Type' to **Epson-Autocut**.
- 20.** If 'Printer-ID Drawer' is set to **PRINTER**, click on this drop down and select your receipt printer name. If this is set to anything else, continue to step 21.



**Figure 7**

- 21.** Click **OK** and Exit Sub Shop 2000™ to allow the changes to take affect. Re-open Sub Shop 2000™.

**CONGRATULATIONS!** You have successfully installed SmartReceipt. SmartReceipt will automatically activate. Please allow 5 minutes while SmartReceipt loads your marketing content (during this time, your receipt printing may be suspended).