

# SmartReceipt



**Profile Appendix** v1.0

For use with Tee On™

# Printing Config Instructions For Tee On™

1. With Tee On opened to its starting screen click on **Admin** at the bottom left.



Figure 1

2. Select **Config**

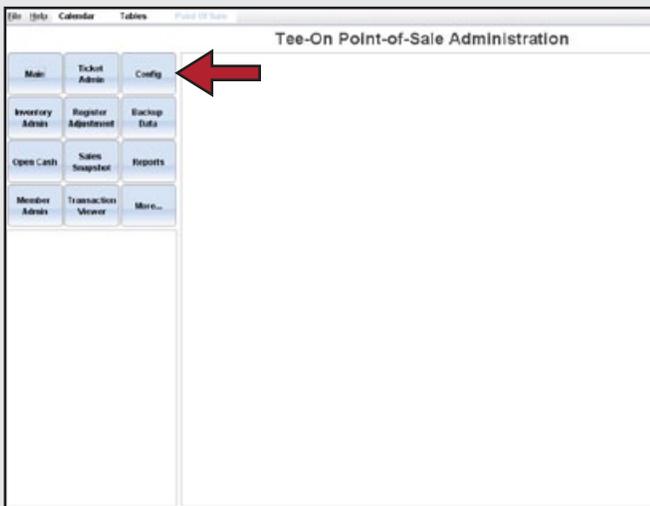


Figure 2

3. Click **Printer Config**

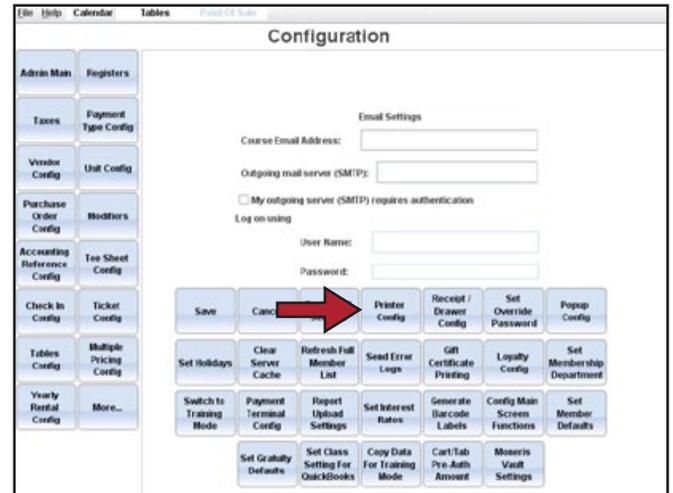


Figure 3

4. Take note of the printer name listed on the line labeled **Receipt Printer** (“EPSON TM-T88III Receipt” in this example). This name indicates what printer Tee On is currently printing to. Also note if its type is “Local” or “Shared”.

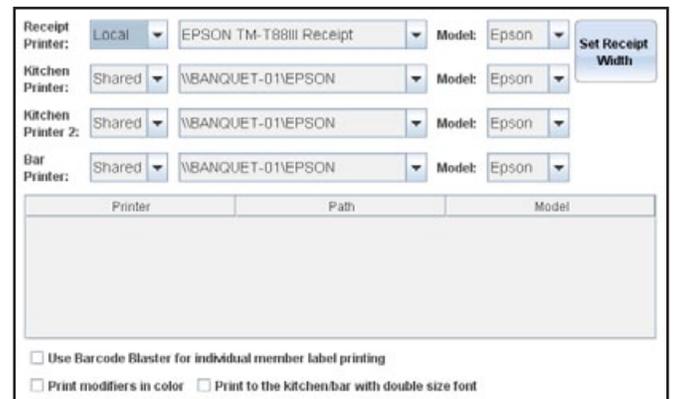


Figure 4

5. If the printer type is “Shared” change it to “Local”

## Printing Config Instructions For Tee On™ (cont'd)

6. Change the **Receipt Printer** to 'SmartReceipt'
7. Click **Save**, then **OK** on the message that appears.
8. Close **Tee On**.

### If the printer in Step 4 was a "Local" printer:

9. Use that printer name to configure SmartReceipt. This is Step 6 of the SmartReceipt Installation Guide for Windows Printers.

If that guide is not readily available, the steps are: "SmartReceipt Configuration" program -> Configuration Tab -> Right Hand Side -> Middle pulldown -> Select Printer Name

### If the printer in Step 4 was a "Shared" printer:

10. Ensure the printer you are using is directly connected to your computer with a cable
11. Go to the **Printers and Faxes** Control Panel
12. Locate any printers that have a "shared" logo (indicated by a picture of a hand) next to them



**Figure 5**

13. Right-click each and select **Properties** -> **Sharing** until you find the printer that has the same "Shared" name found in Step 4.
14. Use this Windows Printer name (not the shared name) to Configure SmartReceipt. This is Step 6 of the SmartReceipt Installation Guide for Windows Printers.

If that guide is not readily available, the steps are: "SmartReceipt Configuration" program -> Configuration Tab -> Right Hand Side -> Middle pulldown -> Select Printer Name

# SmartReceipt Support

Questions? We're here to help!

Speak to a live technician Monday through Friday from 7AM-5PM PT at **866.688.7428**. To receive the fastest support, leave a voicemail with your name, phone number, and reason for the phone call, and a support technician will return your call as soon as possible.

You may also contact a support technician via email at [support@receipt.com](mailto:support@receipt.com). Prior to contacting a technician, please be prepared to provide the following information:

- Your name
- Store number
- Contact phone number
- Description of the issue
- Internet connection at the store
- Owner level log-in credentials

Please print out the support cards shown below and paste them on your receipt printer or other visible areas of the store.

## SmartReceipt®

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For Technical Support call

**866.688.7428**

email: [support@receipt.com](mailto:support@receipt.com)

Support Hours: 7AM - 5PM Pacific, M-F  
Off hours emergency support: 866.688.7428; Option 1

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