

SmartReceipt



Profile Appendix v1.1

For use with Speedline

Printing Config Instructions For Speedline

Before beginning any configuration, compile a list of IP addresses for each receipt printer and each POS that has a receipt printer associated with it. If a receipt printer is shared by more than one terminal, list the IP address of the POS that the printer is physically next to.

1. From the **Desktop** of the Back Office. Select **Speedline > Store Manager > Hardware > Printers**

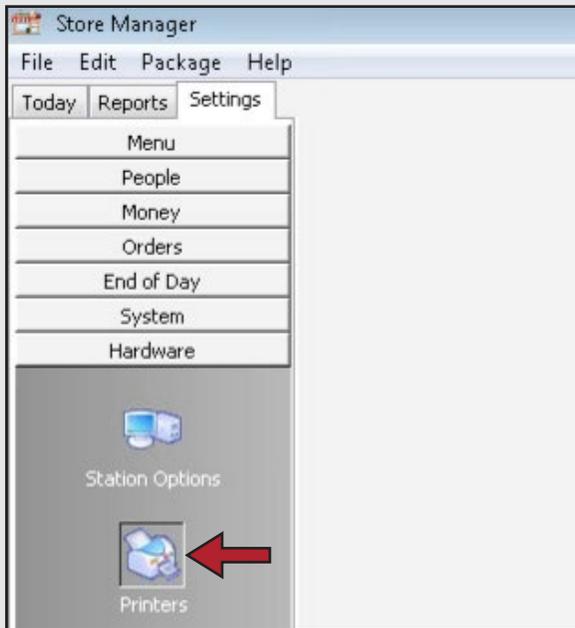


Figure 1

2. Each Windows Printer name is found by selecting listings beneath **Counter Printer** under **Printer Name**. See Figure 2

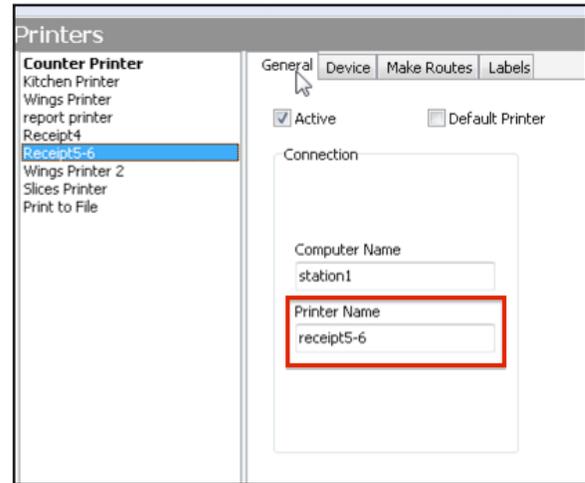


Figure 2

3. Click on the **Device** tab and verify **Device Type** is set to **EPSON TM-T88III** and that the cut type is set to **Partial** for each printer.

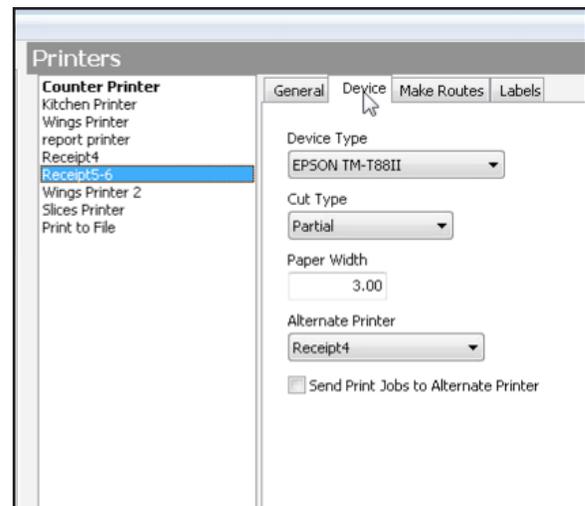


Figure 3

4. On the back office, go to your list of Windows Printers and change each guest check printer's IP address from the actual address of the printer, to the address of the terminal each printer is associated with. - The intention is that Speedline will send print jobs to SmartReceipt via the IP address of a POS instead of printing directly to the printer.

Printing Config Instructions For Speedline

5. In setting up the ports for Step 4 (above), ensure that the Protocol is Raw, the Port Number is 8388, and that SNMP is not enabled

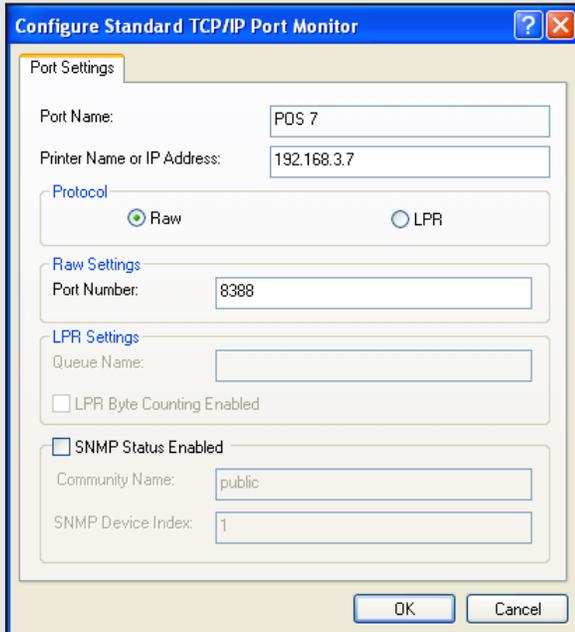


Figure 4

6. On each POS that has a printer associated with it, add a Windows Printer and use the 'Generic/Text Only' driver. You should perform this step on each POS whose IP address you used in Step 4. The port for this Windows Printer should be the IP address of the receipt printer associated with it. When creating the IP Port, leave all settings at their defaults.
7. On the POS(es) that you created Windows Printers, you will need to create a new Windows Firewall rule to allow incoming TCP connections on port 8388. This will allow the POS and SmartReceipt to listen to incoming print jobs sent from the back office. The instructions for performing this action vary depending on what version of Windows you have. Please reference the internet for your specific instructions.

8. Install SmartReceipt on each 'listening' POS.
9. After installation, go to the Configuration tab. On the right hand side, select the Windows printer you created in Step 6.

After all setup has been completed, performing any print job from a back office Windows printer (that connects to the IP address of a POS) should result in that document routing to the specified POS and should print from the associated network printer. The print job should not sit in the back office printer's queue for any significant amount of time. In other words, if functioning correctly, the print job on the Back Office's queue should be consumed immediately.

SmartReceipt Support

Questions? We're here to help!

Speak to a live technician Monday through Friday from 7AM-5PM PT at **866.688.7428**. To receive the fastest support, leave a voicemail with your name, phone number, and reason for the phone call, and a support technician will return your call as soon as possible.

You may also contact a support technician via email at support@receipt.com. Prior to contacting a technician, please be prepared to provide the following information:

- Your name
- Store number
- Contact phone number
- Description of the issue
- Internet connection at the store
- Owner level log-in credentials

Please print out the support cards shown below and paste them on your receipt printer or other visible areas of the store.

SmartReceipt®

For Technical Support call

866.688.7428

email: support@receipt.com

Support Hours: 7AM - 5PM Pacific, M-F
Off hours emergency support: 866.688.7428; Option 1

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