Section 1: Printing Native RecTrac Receipts to an Epson Receipt Printer

1.1. Configure RecTrac POS to Print to Epson Receipt Printer

1. From home screen, click Files → System → Device Maintenance → Device Assignments

2. Double click on ‘Defaults’ and then click on ‘Default Devices’

3. In the ‘Device Type’ drop-down, select POS

4. In the ‘Device to Add’ drop-down, select Epson

5. Click on ‘Add to Linked Devs’

6. Once highlighted, select ‘Modify Device’

7. From the ‘Core Information Page’, type the Printer Name in the ‘Desc’ Field

8. Ensure status is set to ‘Active’

9. Under Print Option, Type ‘N’

10. Ensure that Prt Condensed (40 Col Receipts) and Size Reports to 80 Column are checked

11. Select the radio button for Device/CTL Codes at the top of the page
12. Under Printer Dev, type the name of the port your receipt computer is configured to

![Image](image.png)

**Figure 4**

13. Select the 'More CTL Codes Page' Radio Button at the top of the page

14. Under Cutter Codes, type `27,105,1,49`

1.2. Configure Receipt Printer in Rectrac POS

1. From home screen, click Files → System → Device Maintenance → Device Assignments
2. Double click on ‘Defaults’ and then click on ‘Default Devices’
3. In the ‘Device Type’ drop-down, select Receipt
4. In the ‘Device to Add’ drop-down, select Epson
5. Click on ‘Add to Linked Devs’
6. Once highlighted, select ‘Modify Device’

*Note: This information should mimic the POS ‘Modify Device’ console if the same printer is linked at the applicable workstation.

7. On the right hand side, select *Receipt-Format = RCPTFMT* and select ‘Modify Device’ (Modifications to the format and contents of the printed receipts occur here).
8. In the ‘Device Type’ drop-down, select TOUCH=TCH-REG and select ‘Modify Device’.
9. In the print options section, ensure the ‘Preview Receipts Prior to Print’ box is unchecked.
10. In the ‘Device Type’ drop-down, select *Peripherals=Perif001* and select ‘Modify Device’.
11. Click on the ‘Pole Display/Turnstile Details’ section.
12. In the ‘Rcpt Auto-Cut field’, enter `27,105,1,49` to initiate receipt cutting for an Epson TM-T88 IV.
13. At this point, receipts should print from the RecTrac POS to the port the Epson Receipt Printer is on.
Section 2: Set-up RecTrac POS to print with SmartReceipt Software

2.1 Configuring SmartReceipt Software

1. After confirming RecTrac was able to print receipts through its native format, decide which platform of SmartReceipt to install and download and follow the SmartReceipt installation instructions.

2. Perform the following actions based on which platform you selected:

<table>
<thead>
<tr>
<th>3.0 Platform</th>
<th>4.0 Platform</th>
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| a.) Set the POS ‘Printer Dev’ in the ‘Modify Devices’ to \\COM20 (Reference section 1.1, step 12) | a.) To print to a specific windows name printer, set the POS ‘Printer Dev’ in the ‘Modify Devices’ section to print to \<insert computer name>*\<SmartReceipt Virtual Printer Shared Name**>
* Note: Computer name can be found by right-clicking on My Computer > Properties > Computer Name Tab > Full Computer Name
**Note: Find the SmartReceipt Virtual Printer share name by opening printers and faxes > Right clicking properties on the SmartReceipt Virtual printer> clicking the ‘Sharing’ tab> Clicking ‘Share this printer’> and rename the printer name to SRVP for ‘SmartReceipt Virtual Printer’.

b.) In Windows Printers & Faxes, create a \\COM20 port and assign your receipt printer to it

c.) Have a SmartReceipt Technician Set-up and configure RecTrac through the SmartReceipt Admin per standard installation instructions to initiate printing receipts through SmartReceipt.

2.2 Configure a cash drawer in RecTrac with SmartReceipt

1. Open up ‘POS=EPSON’ in the ‘Modify Device’ Field

2. In the “Drawer Dev” field (Where we inputted the SmartReceipt Virtual Printer’s shared name above) we now place the path to the Shared Epson printer, ex: \Nutricate\D2\EPSONTM

3. Open up PERIPHERALS= PERIF001 in the ‘Modify Device’ Field

4. In ‘Drawer #1 Device’ path to Epson shared name (same as step 1) and select ‘User Defined Settings’ in the drop down

5. In ‘Drawer #1 Prt Opt’ type ‘S’ and choose ‘Spooler’ from the drop down

6. In ‘Drawer #1 Open’ type 27,112,48,48,27,112,48,48 and select ‘Axiohm Drawer 1’ from the drop down

7. In ‘Drawer #1 Win Pause’ type ‘0’ and select ‘No Pause’ from the drop down

8. Look to the top of this menu and navigate to “Pole Display/ Turnstile Details”
9. Make sure the “Rcpt Auto-Cut” field has ‘27,105,1,49’ and ‘User Defined Settings’ in its field.