

SmartReceipt



CounterPoint POS Configuration

Version 1.0

Installation Requirements

- You are running the Counterpoint point-of-sale system.
- You have access to the Internet on the terminal
- You have the passwords necessary for installation
 - Windows administrator level log on credentials
- A **Samsung Bixolon SRP-350 Plus II** or **Epson TM-T88 series** receipt printer



If you do not meet **ALL** of the requirements, **DO NOT** proceed with the installation and send an email to support@receipt.com with your name, company, POS, and printer information.

Minimum System Requirements

System	Requirement
Operating System	Windows XP WePOS Windows Embedded Windows 7 (32 bit)
System Memory	512 MB RAM
Available Hard Drive Space	50 MB
Internet Connection	768 kbps

Troubleshooting and Support

If at any point you get stuck during installation, please refer to the SmartReceipt Troubleshooting Guide found at <https://install.receipt.com>. If you still require support, SmartReceipt Support Technicians are available Monday through Friday from 7AM-5PM PT at 866.688.7428. You may also email a technician at support@receipt.com.

CounterPoint POS Configuration Instructions

START > This document assumes that you have completed the SmartReceipt Installation Instructions for Windows Printers found at: <https://install.receipt.com>

If you have not yet completed these steps, please do so before proceeding with the instructions in this document.

Identify Printing Method:

1. Log in to CounterPoint and go to **Setup** -> **Point of Sale** -> **Store**.
2. At the bottom determine if the 'Use Legacy Device Framework' box is checked.

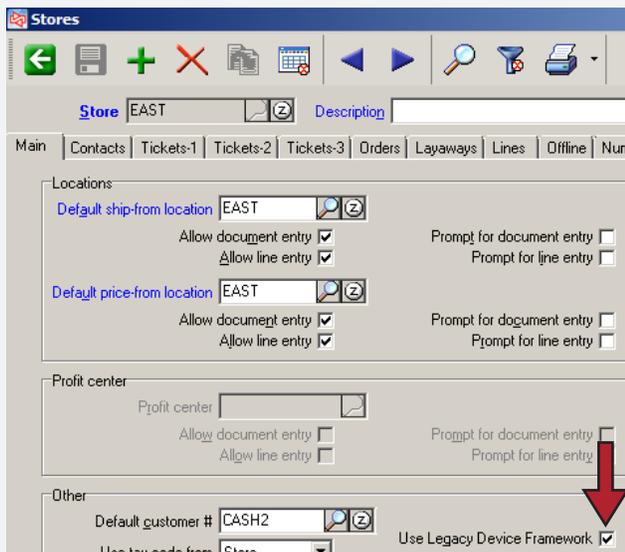


Figure 1

If the 'Use Legacy Device Framework' box is not checked, proceed with the **OPOS Printing Setup** steps in Section 1 on page 4.

If the 'Use Legacy Device Framework' box is checked, proceed with the **Legacy Windows Printing Setup** steps in Section 2 on page 5.

Section 1: OPOS Printing Setup

OPOS Printing Configuration:

SmartReceipt should be installed using the non-Windows Printing installation instructions from the Generic Installation Guide.

Identify your OPOS printer (steps 1-3):

1. Open CounterPoint and go to **Setup -> Point of Sale -> Device**.
2. Select the workstation you are installing the printer on.

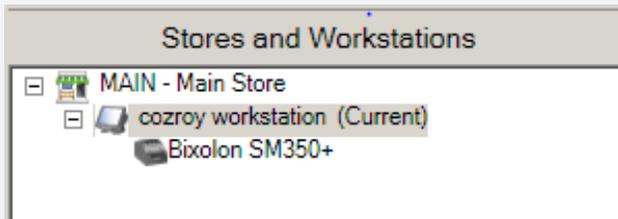


Figure 1.1

3. The currently selected receipt printer appears in the list beneath the workstation name.
4. Open your OPOS configuration program and locate the printer identified in Step 3.
5. Take note of the currently configured COM port for the receipt printer. This port number will be used later.

6. Configure the OPOS printer to use the SmartReceipt port designated during the SmartReceipt installation.

This port can be found in the 'SmartReceipt Configuration' program on the left-hand side of the 'Configuration' tab as indicated in Figure 1.2 below.

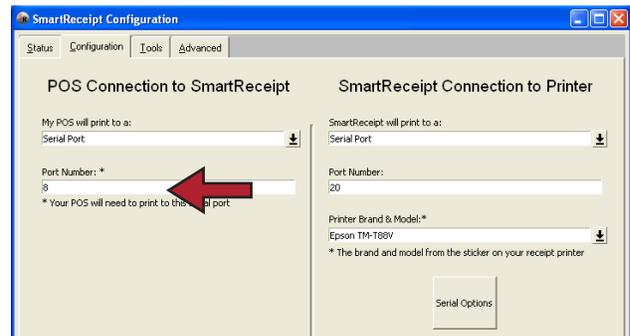


Figure 1.2

7. Using the COM port from Step 5, set the 'SmartReceipt Connection to Printer' Port on the right-hand side of the 'SmartReceipt Configuration' program.

Please refer to Step 9 of the SmartReceipt Installation Guide for Next Steps.

Section 2: Legacy Windows Printing Setup

Legacy Printing Configuration:

1. SmartReceipt should be installed using the Windows Printing installation instructions. These steps are located in 'Appendix A' of the 'Generic Installation Guide'.
2. Open CounterPoint and go to **Setup -> Point of Sale -> Device**.
3. On the right-hand side next to 'Crystal receipt printer', click **Configure**.

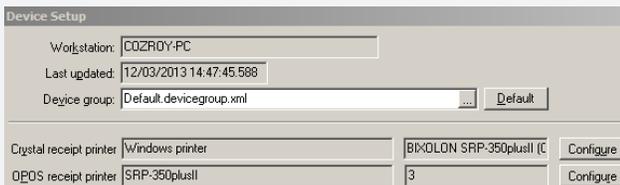


Figure 2.1

4. In the pulldown for "Printer name" select "SmartReceipt" and then click "OK".



Figure 2.2

If you have an 'Epson TM-T88' series receipt printer, refer to Appendix A. If you have a 'Samsung Bixolon SRP 350 II Plus', refer to Appendix B.

Appendix A: Epson TM-T88 Series Instructions

1. Open the **Printers and Faxes*** Control Panel and locate your Epson receipt printer. Right-click the printer and select 'Properties'.
2. Click on the 'Advanced' tab at the top. Then click the 'Printing Defaults' button at bottom left.

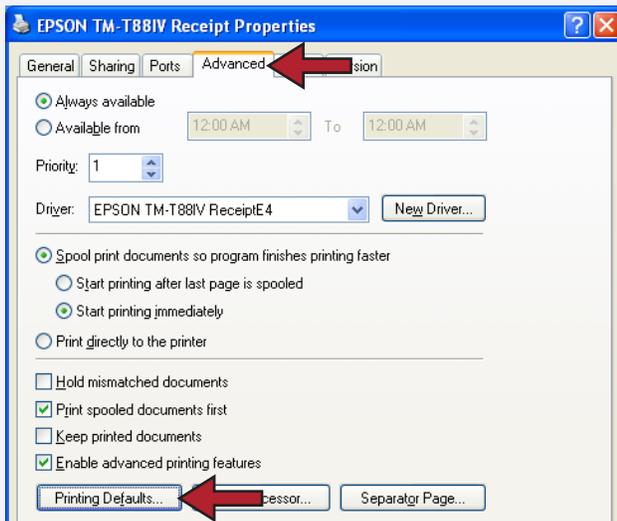


Figure A1

3. At the top of the 'Printing Defaults' page, go to the 'Document Settings' tab.

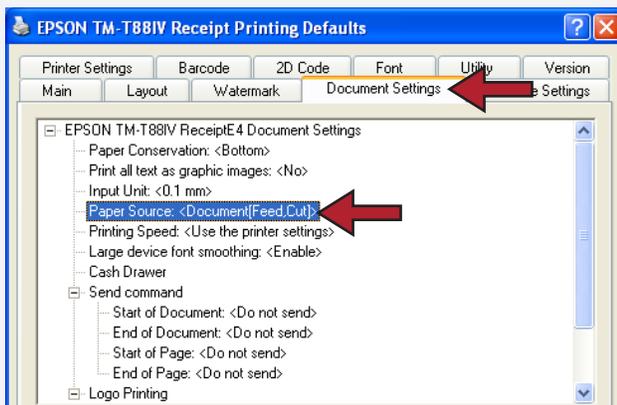


Figure A2

4. Ensure 'Paper Source' is set to: "<Document[Feed,Cut]>" then click 'OK' on **Printing Defaults** and then **Properties** to close each page.

5. Next, from **Printers and Faxes***, right click the **SmartReceipt** printer and select 'Properties'.
6. At the top go to the 'Advanced' tab and in the pulldown menu labeled **Driver** select the Epson driver for the model you have. (Refer to step 2 and select the name listed next to **Driver** if you are unsure)

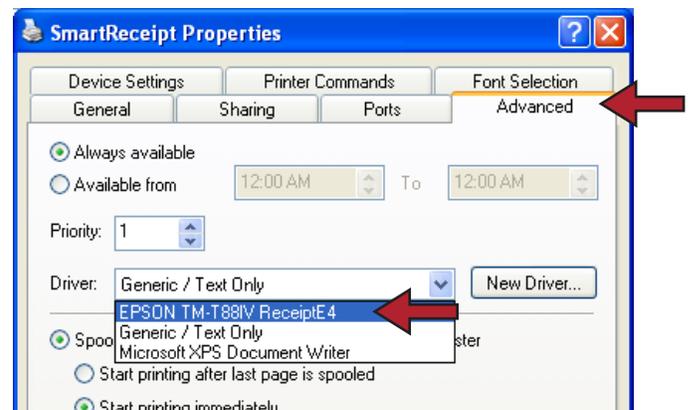


Figure A3

Please refer to Step 9 of the SmartReceipt Installation Guide's 'Appendix A' for Next Steps.

* in Windows 7 this is called Devices and Printers.

Appendix B: Samsung SRP-350 Plus II Instructions

1. Open the **Printers and Faxes*** Control Panel and locate your Samsung receipt printer. Right-click the printer and select 'Properties'.
2. Click on the 'Cutting & Drawer' tab at the top.

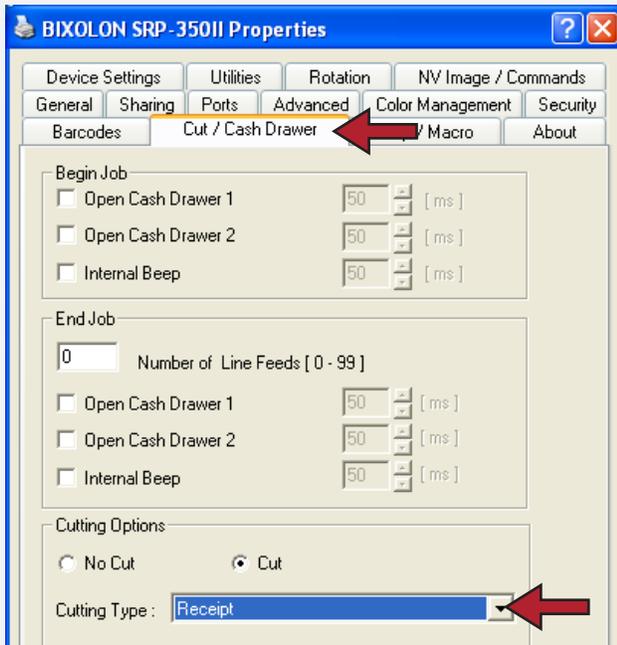


Figure B1

3. At the bottom under 'Cutting Options' select the radio button for 'Cut'. Then for the 'Cutting Type' pulldown menu select 'Receipt'
4. Click 'OK' to save the settings.

5. Next, from **Printers and Faxes***, right click the **SmartReceipt** printer and select 'Properties'.

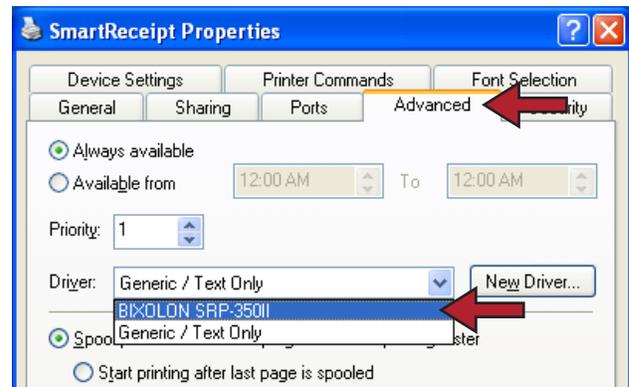


Figure B2

6. At the top go to the 'Advanced' tab and in the pulldown menu labeled **Driver** select the Samsung driver for the model you have. (Refer to the printer you selected in step 1, select the **Advanced** tab and then select the name listed next to **Driver** if you are unsure)

Please refer to Step 9 of the SmartReceipt Installation Guide's 'Appendix A' for Next Steps.

* in Windows 7 this is called Devices and Printers.